

## Electronic Acknowledgement Receipt

EFS ID:	1057221
Application Number:	10649452
Confirmation Number:	5754
Title of Invention:	Method and system for managing calls of an automatic call distributor
First Named Inventor:	Shmuel Shaffer
Customer Number:	5073
Filer:	Chad Christian Walters/Angela Wilson
Filer Authorized By:	Chad Christian Walters
Attorney Docket Number:	062891.1123
Receipt Date:	24-MAY-2006
Filing Date:	25-AUG-2003
Time Stamp:	17:41:25
Application Type:	Utility
International Application Number:	

### Payment information:

Submitted with Payment	no
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages
1	Information Disclosure Statement (IDS) Filed	IDS0628911123.pdf	89214	no	3

**Warnings:****Information:**

This is not an USPTO supplied IDS fillable form

2

NPL Documents

reference0628911123.pdf

606543

no

12

**Warnings:****Information:**

Total Files Size (in bytes):

695757

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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.